

## Quality Policy

We have established this quality policy to be consistent with the purpose and context of our organization. It provides a framework for the setting and the review of objectives, in addition to our commitment to satisfy customers, regulatory and legislative requirements as well as our commitment to continually improve our management system and framework.

**Customer focus:** As an organization we have made a commitment to understand our current and future customer's needs; meet their requirements and strive to exceed their expectations.

**Leadership:** Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

**Engagement of people:** As an organization we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

**Process approach:** As an organization we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

**Improvement:** We have committed to achieving continual improvement, in line with our ISO9001:2015 & ISO 14001:2015 Certification, across all aspects of our management system; it is one of our main annual objectives.

**Evidence-based decision making:** As an organization we have committed to only make decisions relating to our QMS following an analysis of relevant data and information, again, this is procedurally driven.

**Relationship management:** Adreco Ltd recognises that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory, and legislative responsibilities.

We have produced quality objectives which relate to this policy and they can be found in document R03 Quality Objectives within our Quality Management documentation.

This policy is available/communicated to all interested parties and Staff, as well as being made available to the wider community through publication on our Website and our Company Noticeboard

Authorized by:  
Sam Hill      Position: CEO

Date Approved:      01/11/2024

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